PEO DIGITAL
END USER SERVICES

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End User Services (EUS) ensures provisioning of common End User Devices (EUDs) – with standard enterprise operating system configurations and core software – for employment on the Naval Enterprise Networks (NEN) and Marine Corps Enterprise Network (MCEN), to provide reliable, dependable, and sustainable mission critical end user computing services. EUS also provides the process and capability for users to order and receive hardware and software; ensures that their device software and drivers are current and secure; and provides access to print services and AT accessible EUDs.

EUS Portfolio

Physical Devices (EUHW Services) - EUS is responsible for EUD annual technology refresh across both the NEN and the MCEN. For the Navy, our EUHW contract provides ~415,000 devices as a service on a three-year refresh cycle to support both the Non-secured Internet Protocol Network Router (NIPRNet) and classified Secret Internet Protocol Network Router (SIPRNet) networks. On the MCEN side, EUS has responsibility for sustaining enterprise EUDs with an Authorized Acquisition Objective (AAO) of approximately 177.5k devices. In accordance with the DoD CIO's refresh recommendations, EUS plans to refresh 20-25% of that EUD AAO each year, based on available funding. EUS is also responsible for procuring thin-client devices for use with Desktop Virtualization (DV) in the Flank Speed tenant.

Desktop Virtualization Services (Navy Only) - Unclassified DV Computing Services includes the configuration, integration, operation, and maintenance of virtualized NEN endpoint computers on the NIPRNet. DV provides a cloud-based Azure Virtual Desktop (AVD) for delivery of end user services.

Image / Application Service - EUS develops the standard operating system image for EUDs operating on the NEN and MCEN. On the Navy side, the combination of the Service Management and Integration contractor and the EUS Engineering Team retain a core image that runs on the Windows operating system. On the MCEN side, the EUS Engineering Team develops and sustains the Marine Corps Enterprise Desktop Standardization (MCEDS) image. The Navy is reimaging the EUDs to use the Flank Speed Tenant application and management services. EUS collaborates with Fleet Cyber Command, Marine Forces Cyberspace Command, & Defense Information Systems Agency (DISA) to ensure updates incorporate all required software and firmware updates in accordance with security technical implementation guidance. Software distribution is via Microsoft Enterprise Configuration Manager (MECM) for both NEN and MCEN. In addition to image sustainment, the EUS Engineering team does Application Packaging in support of users.

Mobility Services - The EUS Navy team delivers Unified Endpoint Management (UEM) via Microsoft Intune. Intune supports garrison iOS/Android mobile device (primarily smart phones) management and future expansion of mobility services.

Print Services (Navy Only) - The EUS Navy Team ensures access to print services across the NEN. Print Services include provisioning of hardware and software that provide black and white, color, local, and network printing. Network printing enables jobs sent by users to go to the appropriate printer, including users who are on Cross Domain Platforms, as well as users in remote locations.